

PRESTIGEINTERNATIONAL

CORPORATE PROFILE



Change the world with appreciated solutions.

Becoming a corporate group globally solving issues of daily life.

Corporate Philosophy

Prestige International Group has been committed to providing solutions to the problems of end-users (consumers) since its

With the listing on the First Section of the Tokyo Stock Exchange in December 2013 (currently listing on the Prime Market) and the introduction of a new logo mark in April 2015, we have formulated the following Group Management Philosophy.

Group Philosophy

To listen to end-user (consumer) inconveniences and troubles, engage in business creation that will lead to solutions, and grow as a company that contributes by providing solutions to social issues through that development.

Group Operating Policy

Prestige International Group strives to become a necessary part of our community, trusted by client enterprises and offering solutions that end-users appreciate. While our desire is to continually contribute to society, we also aim to become a global company, prospering together with client enterprises, shareholders, employees and local communities.

Strong support for client companies through 3 Strengths.

Prestige International Group offers services through contact centers where we listen to the voices of customers with field staff who find solutions on-site by coupling collaboration with IT skills. This system is unique to Prestige International Group and is also our target. In order to respond to the changing needs of end-users, we consider and provide a variety of different systems and services together with clients.



- Contact center receives customer voices with the troubles
- Field representatives solve customer troubles
- IT and DX support the high-quality services that only people can provide

Our on-site capabilities to support end-users



Our Group has been providing field services that lead to solutions in the areas of roadside assistance service, property, and parking for many years with a management philosophy of listening to end-users about their inconveniences and troubles. Our alliance network spans the entire country, and we have a dedicated subsidiary of field teams in order to provide the new value required by end-users. The existence of a field subsidiary not only leads to solutions to customer issues but actually resolves them and allows us to provide the services required by end-users and client companies.

The subsidiary, with its motto of providing service from the viewpoint of end-users, has offices in major cities throughout Japan and actively adopts systems to rush to end-users as early as possible.

There are many problems that only people can resolve in the world. We will continue growing by resolving such issues.

Our IT skills to support the future

Our Group developed the in-house PBX (private branch exchange) and business systems to support core contact center operations that operate without stopping 24 hours a day, 365 days a year.

We now provide an environment* where end-users encountering a problem can easily call field staff by text message or chat via smartphone app and SNS without voice calling.

In 2016, we enhanced the business system to IoT through which we can receive emergency calls from cars, housing equipment, and wearable devices. In the event of a problem, the system allows a resolution much faster than a traditional solution by detecting the problem before anyone notices and sharing information in real time with mobile systems provided to field staff across the country. These systems realize support for end-users by overcoming various barriers (e.g. drivers in operation, customers on overseas



trips, and those who do not speak Japanese). We will continue providing services that only our Group can offer and growing further through proactive efforts.

*Premier Assist Direct (Patent No.5828882)

Our regional sites to support high quality services

Our Group believes that one of our important basic strategies is to create an employment environment where young people and women in regional cities can work with aspirations and contribute to the local community. Our BPO centers in Tohoku region and Hokuriku region-support our business.

We will endeavor to tackle local issues as only a company that progresses hand-in-hand with the local communities can achieve.

We also aim to promote regional revitalization through corporate sports activities with the goal of realizing coexistence with local communities and female advancement.

Details of the BPO centers are explained on the next page >>>

The Feature of BPO Centers

Continue to provide services at any time

We currently operate domestic BPO centers 10 locations in 5 prefectures prefectures (as of June 30, 2024) When we select a region, we place importance on whether it is easy to access from Tokyo and whether the municipality is able to come together and share common aspirations with us to create jobs and revitalize the region.

The reason for operating in distant regions is to ensure the continuity of our business through the transfer of operations in the event of a disaster or other emergency. Our problem-solving business is especially needed in the time of an emergency. Each site has its own power generator, which maintains an uninterrupted power supply, so that business will never stop.



Protect important information

Since we handle the important personal information of end-users, we recognize that information security is one of our key issues, and we will continue enhancing it. We have employees take educational training on a regular basis and aim to realize advanced information security and provide highly secured and reliable services.

- Acquisition of ISO/IEC 27001 certificate
- TISAX participant with valid assessment results
- Access control using ID card authentication
- Installation of surveillance camera
- Restricted access to systems used for business operations
- Installation of lockers for employees to prevent bringing in personal belongings to work



Create a place where people want to continue working

The accumulated expertise based on long-term employment leads to trust in the services we provide and expectations for business continuity, and we receive high ratings from client companies. To remain a company where employees want to continue working for a long time, we focus on establishing an environment that provides a variety of personnel systems and extensive training and facilities.

Examples of personnel systems

- Hourly Paid Leave System
- New Life Support System

Examples of facilities

- Open office that captures sunlight
- Cafeteria with a wide range of menus
- Training studio available during breaks and after work



Akita BPO Main Campus



Our core BPO business sites, the Akita BPO Main Campus is composed of East and West buildings, and the operation booths are equipped with 1,500 seats. It covers a broad range of business operations and runs 24 hours a day, 365 days a year.

1-172 Arayatorikimachi, Akita-shi, Akita 010-1633, Japan TEL:+81-18-888-9333 (Main)

30 min drive from Akita Airport Total site area: 46,000 m²

Number of seats: 1 500

Facilities: Day care center, Cafeteria, Dormitory, Automobile maintenance

Value of Total 4 billion yen

Establishment: October, 2003

Akita BPO Yokote Campus



It is the second BPO center in Akita Prefecture, which opened in 2019, following Akita, Yamagata, and Toyama. The center is designed with the motif of a clover, and equipped with 500 operator seats.

Location: 4-3 Yanagida, Yokote-shi, Akita 013-0054, Japan TEL:+81-18-227-1111 (Main)

1 hour drive from Akita Airport
15 min drive from Yokote Station

Facilities: Day care center, Cafeteria, In-house power generator, etc

Value of Total Investment: 2.1 billion yen

Establishment: April, 2019

Akita BPO Nikaho Campus



The BPO cneter opened in April 2022 by integrating with 3 offices that had operated for about seven years since 2014. The office is equipped with 500 operator seats, and centered around a courtyard inspired by the Kujukushima (Ninety-Nine Islands) area in Kisakata in Nikaho City.

84-1 Aza-Sakaida, Hirasawa, Nikaho-shi, Akita 018-0402, Japan TFI :+81-18-462-8300 (Main)

Access: 1 hour drive from Akita Airport

Total site area: 26,685m²

Facilities: Cafeteria, In-house power generator, etc.

Value of Total 2 billion yen Establishment: April, 2022

Yamagata BPO Park



After the opening in 2013, Yamagata BPO Garden was extended in the spring of 2021 and changed its name for Yamagata BPO Park with 1,000 operator seats. The center aims to gather people and connect to local communities.

Location: 4-1-1 Kyoden, Sakata-shi, Yamagata 998-0102, Japan TEL:+81-234-41-2111 (Main)

Access: 20 min drive from Shonai Airport

Total site area: 53,912m² Number of seats: 1.000

Facilities: Day care center, Cafeteria, Dormitory, In-house power generator, etc.

Value of Total 3.18 billion yen

Toyama BPO Town



The BPO center opened in April 2015, was named under the concept of our wish to make it a vibrant place that connects people and gathers people and various functions. It is equipped with 1,000 operator seats, and it is one of the BPO centers that lead our business.

Location: 846-1 Kurokawa Imizu-shi, Toyama 939-0311, Japan TFI :+81-766-57-3000 (Main)

25 min drive from Toyama Airport 30 min drive from Toyama Station

Total site area: 64.000m²

Facilities: Day care center, Cafeteria, Dormitory, Training center, In-house power generator, etc

Value of Total 3 billion yen

Establishment: April, 2015

Niigata BPO Uonuma Terrace



The BPO center opened in the former Uonuma City Office, Yunotani Office Building, and completed its renovation and began full operation in December 2020. "Ŭonuma Terrace" was named in the hope that it would be a place where people could stop by and relax by the windows. We will continue to evolve the building as our first attempt in the center to co-exist with a government body.

213-1 Osawa, Uonuma-shi, Niigata 946-0073, Japan TEL:+81-25-795-6005 (Main)

1.5 hours drive from Niigata Airport 20 min drive from Urasa Station

Total site area: 2.300m² Number of seats: 260

Facilities: Breakroom, Cafe area, In-house power generator, etc

Establishment: October, 2019

Iwate BP0 Fortress



The Iwate BPO Fortress is our group is first BPO centers located on the Pacific Ocean side of Japan, The unique megaliths that create the scenery of Genbikei in Ichinoseki City inspired "diversity of people", and the beautiful mountain stream inspired "exchange of people". We have opened this facility with the expectation of serving as a carbon neutral and IT base for our group.

64-2 Yanomezawa, Mashiba, Ichinoseki-shi, Iwate 021-0901, Japan TEL:+81-191-78-1000 (Main) 1 hour drive from Hanamaki Airport

Total site area: 46,800m²

Facilities: Day care center, Cafeteria, Dormitory, In-house power generator,

Akita BPO Katagami Branch

lumber of seats: 300

une, 2023 Akita BPO Katagami Branch first office une, 2024 Akita BPO Katagami Branch second office

Akita BPO Daisen Branch

Number of seats: 100

Yamagata BPO Park Tsuruoka Branch

Number of seats: 150

We provide services to resolve customer troubles in their daily lives at any time for 24 hours, 365 days.

Many of the businesses that Prestige International Group provides services that lead customer issues in their daily lives to offer solutions on behalf of our client companies. The origin lies in the overseas assistance service in Japanese started by the president Tamagami in 1986 based on his experiences living overseas. We will continue contributing to society based on our unchanging concept since the foundation: "Providing solutions to the problems."



Automotive Business

We offer a wide range of automotive related services that include the dealer support service, customer service and automobile extended warranty on top of the road assistance service for any road emergencies 24 hours a day, 365 days a year by receiving calls and rushing to the site for assistance to end-users of our clients, such as nonlife insurance companies and car manufacturers. As for the on-site response service, our group companies and partner companies, which assist us in meeting the quality standard, provide the service and allow us to provide high-quality, exclusive services by our Group from the technology and customer-handling perspectives.

Major Clients (Client Enterprises)

Nonlife insurance companies, domestic and foreign car manufacturers, car dealerships, insurance agencies, etc.





Global Business

With nonlife insurance companies as our main clients, we provide overseas travel insurance claim agent service 24 hours a day, 365 days a year via call reception service in Japanese and Cashless Medical Service to the insured of overseas travel insurance. Utilizing the expertise and our medical network, we also provide a Healthcare Program to companies foraying into foreign markets with many Japanese expatriates in the event of injury or illness at the place the person is stationed. In addition, we offer the credit card service for the PREMIO CARD, a unique credit card that allows Japanese expatriates stationed in the United States to pay in the local currency.

Major Clients (Client Enterprises)

Nonlife insurance companies, major banks and affiliated securities companies, trading companies, electronic manufacturers, car manufacturers, machinery manufacturer, logistics companies, chemical manufactures, parts manufactures, food manufacturers, electronic parts manufacturer, semiconductor manufacturers, IT related companies, etc.



Property Business

We provide Home Assistance Services that provide total support (equipment maintenance, repairs, emergency and inspection operations, etc.) to end-users who have various requests, such as for water leakage, key troubles, and house cleaning. We also provide the Parking Assistance Service to support the solving of problems and maintenance at coinoperated parking lots and car-sharing stations. We also develop and provide overall BPO services related to pets.

Major Clients (Client Enterprises)

Condominium developers, real estate management and agency businesses, real estate management and real estate brokerage companies, rental property management companies, energy industry, housing construction companies, household equipment manufactures, house renovation company, building maintenance company credit card companies, nonlife insurance companies, assistance providers, parking lot operators, etc.





Customer Business

This business field creates value in the form of long-term security and reliability, reduction of management risks, and improved added-value of the products and services that client companies provide to end-users. As such, we are expanding the customer contact center service, including the customer consultation service, as well as the product warranty service, including the device extended product warranty service and business center of home contents insurance. Our accumulated customer support expertise and the interlocking with IT, as well as long-term employment of experienced talent, allow us to provide stable, high-quality services.

Major Clients (Client Enterprises)

Domestic and foreign car manufacturers, leading real estate companies, nonlife insurance companies, credit card companies, leading beverage companies, leading internet shopping site operators, etc.







Financial Guarantee Business

Using our rent guarantee plan that includes the cosigner service at the time of moving into a rental property and the paperwork for late rent demands, we offer insurance services according to the needs of the client companies, including medical expense insurance, nursing-care expense insurance, and child support payment insurance, which provide a sense of security in our lives. This business area has the potential of growth in social needs in an aging society and in an era where people can choose a variety of different ways of working.

Major Clients (Client Enterprises)

Rental home and condominium management and operating companies, Medical Corporation, paid nursing home operators, etc.





IT Business

In order to resolve end-user troubles as a hub between client companies and end-users and to resolve as many issues as possible at the same time, we have pursued efficiency, safety, and accuracy while evolving our own unique IT infrastructure since the founding of the company. We provide the IT infrastructure, as well as offer our expertise and knowledge, that is optimum for the contact center business to client companies, especially operating companies that maintain their own contact centers.

Major Clients (Client Enterprises)

Contact center operating companies, nonlife insurance companies, car manufacturers, car dealerships, automobile leasing companies, condominium developers, real estate management companies, facilities maintenance companies, etc.





Social Business

Resolving local community issues that cannot be resolved by creating jobs through the establishment of BPO centers alone is an important issue for our Group, and the objective of its social business activities is to achieve community invigoration and corporate growth. We provide the business through Aranmare, which promotes regional collaboration and revitalization through sports, and Orangery, which supports regional workers with child care responsibilities.

Business Mapping of BPO Centers



	Automotive	Property	Global	Customer	Financial Guarantee	IT	Social
Akita BPO Main Campus	•	•	•	•			•
Akita BPO Yokote Campus	•	•	•	•			•
Akita BPO Nikaho Campus	•	•	•	•			
Akita BPO Katagami Branch	•	•		•			
Akita BPO Daisen Branch	•			•			
Yamagata BPO Park	•	•	•	•			•
Yamagata BPO Park Tsuruoka Branch	1	•		•			
Toyama BPO Town	•	•	•	•			•
Niigata BPO Uonuma Terrace	• •	•					
Iwate BPO Fortress	•	•	and the	♦			•
Group Companies					*		



Road Assistance Services (Automotive Business)

The Roadside Assistance Service provides an on-site emergency response that includes towing and alternative transportation arrangements in the event of a road emergency.

Business in Numbers

Number of Roadside Assistance Service sites

Number of Calls Received

Approx. 11,000 sites
'Including direct management / partner sites

Number of Dispatches

Number of Accidents Handled

Approx. 940,000

Approx. 400,000

O I N T *Estimate of annual figures

All-around service

Our professional staff provides a diverse range of proprietary services not only 24 hours a day, 365 days a year for a prompt response to road accidents and breakdowns but also an accident reception service, roadside assistance service, and on-site reception service, as well as technical services and customer care to end-users who experience trouble on-site.

Prompt arrangement provided by our special system

We have achieved automation of dispatch requests by integrating the conventional GPS terminal-based arrangement system with the Android device application, Paa-S.

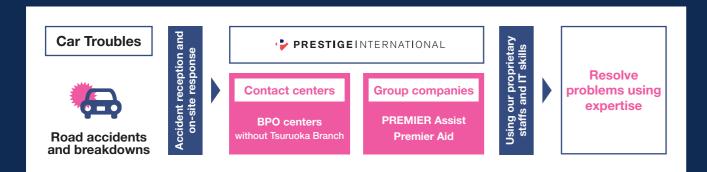
In addition, the development of the arrangement request system app for customers, Premier Call, and

In addition, the development of the arrangement request system app for customers, Premier Call, and the automated roadside assistance service request system, Premier Assist Direct, has enabled us to provide prompt cutting-edge roadside assistance services.

*Premier Call and Premier Assist Direct have husiness model natents

03 Outstanding quality

Only well-trained operators that provide sincere support are allowed to receive phone calls from customers as the concierge. We also provide our unique brand service, PREMIER Assist, at 29 locations in major cities across Japan. Under the concept of providing attentive hospitality service to people on-site, the service offers attentive customer-oriented hospitality, for example, by bringing pocket warmers in winter and wet towels in summer to customers on-site. Our policy is to provide the highest quality service so that customers can feel confident when encountering a problem.





This Medical Assistance Services provides essential parts as a one-stop supplementary service of overseas traveler's insurance.

Number of Assessments

Approx. 300,000

Approx. 4,800

Facilities

Global Network

Approx. 4,800

Approx. 4,800

Facilities

Approx. 30,000

Members

The partnership with a medical network

1 Uniformized service across the world

Contact centers are consolidated in 7 major overseas locations (Los Angeles, Sydney, London, Singapore, Bangkok, Hong Kong, and Shanghai), and we have established a management system to ensure that instructions and education issued from the Tokyo Center, acting as the command center, penetrate throughout all locations. It allows us to provide uniform service around the world while establishing well-balanced in-house networks in 29 locations throughout the world with horizontal collaboration.

medical institutions in the United States

2 End-users can complete everything at a single point of contact

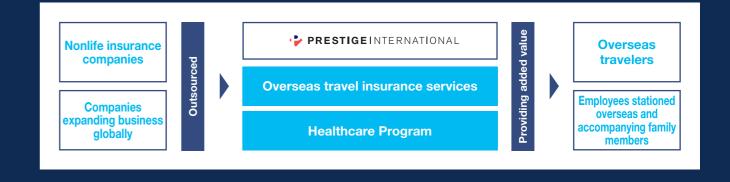
Traditionally, the contact point used to vary depending on the type of problem the customer encountered, and travelers used to be passed from one section to another or kept waiting for a long time, which often caused stress, contrary to the wish to resolve the issue as soon as possible. In response, we aggregated the contact points for Japanese speakers to reduce end-user wait times and developed a system to allow for prompt troubleshooting.

Healthcare Program Services for companies expanding business globally

We constructed the Healthcare Program for employees stationed overseas and their accompanying family members by using the expertise accumulated through our overseas traveler's insurance claim agent service and our medical network. We achieved the development of a convenient and fair benefit program with cost benefits by combining domestic health insurance and tailored insurance services.

*The effect of implementation varies from company to company.

*Estimate of annual figures





Home Assistance • Parking Assistance Services (Property Business)

We provide comprehensive support for the various problems that occur at housing and parking lots.

Business in Numbers

The Number of Calls Received

The Number of Homes Serviced

Home Assistance The number of partner company sites

Parking Assistance The Number of Contracted Parking Lots

*Estimate of annual figures

On-site support service

The caring on-site support service is available when customers are in trouble. We will promptly rush to the customers leveraging the organizational strength and mobility of PREMIER Assist. The Home Assistance Service offers a first level response (temporary repairs) for a variety of different problems that occur in residences, such as failures in kitchens, plumbing and bathroom, glasses, electricity, doors and windows in private areas. The Parking Assistance Service provides operational support and responds to problems related to coin-operated parking spaces, as well as car-sharing operational support services.

*Second level support (quick repair and fixing) is also available

Extended warranty for housing equipment

The paid maintenance program offers an extended warranty service for the private areas of residences after the traditional aftersales warranty expires. The warranty covers up to 12 years from the date of acceptance of the residence in total by combining the first level on-site support free service, second level flat-rate repair service, and an extended warranty for designated housing equipment. As for on-site support, we provide services that ensure long-term comfort for customers and increase satisfaction after purchasing the house, as well as high quality services, utilizing PREMIER Assist, which gives an advantage from the quality aspect.

Operation of customer support desk

We provide caring high-quality service to increase client's end-user satisfaction through customer support desk and post-sales services for developers, management companies and real estate companies, as well as a night-time emergency service desk for rental property management companies.

Housing Troubles Water Leak / Key Trouble / Complaints, etc.

Mechanical Breakdowns / Vehicle

Breakdowns / Complaints, etc.

PRESTIGE INTERNATIONAL

Contact centers

Group companie

PREMIER Assis

Resolve problems using expertise



Customer Services (Customer Business)

This is a business that creates opportunities for various areas with our high-quality contact service and data analysis.

Business in Numbers

Number of insured items

The Number of Calls Received

Number of transactions

Number of Accident reception

POINT

*Estimate of annual figures

One-stop service

We offer a contact center service, which serves as the face of companies, on behalf of our client businesses that provide a variety of products and services. In addition, we can centrally provide services to end-users since we have business alliances with repair companies and logistics companies through our different warranty programs.

Consultancy services

We have acquired high-quality contact center expertise through our partnership with diversified client companies for many years. By leveraging the collected knowledge, and performing datamining based on our acquired end-user needs, we create new services that will be required in the near future and add functions that enrich our services.

Provision of long-term and stable services

With many experienced staff in different businesses, we not only appropriately respond to end-users but also make the right insurance assessment (loss control) for our warranty systems. With respect to system operations, partnerships with major nonlife insurance companies allow for risk taking in the financial aspect and long-term system operations.

Warranty Services -- Provision of long-term reassurance and trust to things and services --

Services that can be provided to a wide range of business areas regardless of the products and services handled

Contact center 24 hours a day, 365 days a year

One-stop service Repair infrastructure/ Assessment analysis **Consultancy services** Proposal of new added value

Home electric appliances, mobile devices, personal computer, housing equipment, automotive parts, energy devices, etc.

Prestige International Group Initiatives



Company can contribute to society through business creation

With an extensive global footprint, our Group is engaged in sustainability in order to create a work environment where employees can work with aspirations wherever they are and every one of the employees who supports our services that only people can provide enjoys working with enthusiasm with an aim of realizing a sustainable society.

01

For a Sustainable Global Environment

Efforts to Preserve the Environment

Through our business activities, the Prestige International Group uses its strengths and technologies in promoting initiatives aimed at realizing a decarbonized and resource-recycling society and endeavoring to lessen the burden on the global environment and local communities while the Group carries out activities that harmonize the environment and society. The Group is work on information disclosure based on the TCFD recommendations the Iwate BPO Fortress is positioned with in the Group as a carbon neutral model facility and will be installed with the latest environmentally friendly facilities and equipment centering on the use of renewable energy.











Activity Examples

- Introduction of energy-saving facilities such as LED lights
- ●Installation of EV charging stations at each office Yamagata BPO Park (March 2023-)
 Premier Assist Inc. (January 2023-)
- ●Introduction of Renewable Energy at BPO Centers (as of June 30, 2024)

Toyama BPO Town
Yamagata BPO Park
Akita BPO Nikaho Campus

Gas (January 2023-) & Electric Power (April 2023-)
Electric Power (January 2023-)
Electric Power & Gas (April 2023-)

Akita BPO Yokote Campus Electric Power (June 2023-) & Gas (July 2023-) Electric Power (September 2023-)

Clean-up Activities

Beach clean-up activities by Alanmare and partner companies, and clean-up activities around BPO centers and neighboring areas by employees, etc.

02

For every one of the employees

Health and Productivity Management Project

"We are able to work healthy minds and bodies, which leads to providing better services which enables us to solve end-user's problems." Based on this mindset, we launched the Health Management Project following the Prestige International Group Health Management Declaration 2019 to promote good health in the office so that all employees can work actively and healthily.









Health Management Goals by the fiscal year ending March 2025

- 01. Reduce the percentage of employees smoking to 15% or less.
- $\textbf{02.} \ \ \textbf{Increase the percentage of employees that maintain a standard BMI to 68\% or higher.} \ \ \textbf{(FY2024.3 / 59.4\%)}$
- * BMI between 18.5 and 25 according to the criteria set by the Japan Society for the Study of Obesity.

Certification history

- 2024 Health and Productivity Enterprise for 2024 (Large Enterprise Category)
 2023 Health and Productivity Enterprise for 2023 (Large Enterprise Category)
- 2022 Health and Productivity Enterprise for 2022 (Large Enterprise Category)



Health and Productivity Management Proje

https://www.prestigein.com/english/ sustainability/social/employee/healthca



Women's Advancement Project

We are promoting flexible working styles and diverse working styles through reviewing our personnel system and personnel development methods.

The rate of men taking childcare leave 85.9%* The rate of women department heads 32.6%*

* Ratio for the Company and domestic consolidated subsidiaries for the FY2024.3

We will continue to work on various measures while strengthening our diversity promotion system.









Initiatives and Systems

- Establishment of the Orangery in-house day care center.
- Establishment of the Aranmare women's sports teams (an initiative to create an environment where female athletes can continue to play sports as they work.)
- Hourly Paid Leave System (June 2019-)
- Job Return System (December 2019-)
- New Life Support System (May 2020-)
- Director System (February 2021-)
 Pagulations for Handling Same Say Partner
- Regulations for Handling Same-Sex Partnerships (April 2022-)



Women's Advancement Project

https://www.prestigein.com/english/ sustainability/social/employee/wome







You can hear more children say, "I can do it myself!"

Orangery (day care centers) are run within the properties of the BPO centers by Prestige International to allow everyone to play an active role in the long term even if their lifestyles have changed. Thay are available to not only the Group employees but also local people.

List of day care center









Daiichi and Daini

Orangery Akita Orangery Yokote Orangery Yamagata Orangery Toyama Daiichi and Daini Daiichi and Daini

Orangery Iwate

Each team is loved by each local community and growing together. And creating more opportunities for women to play active roles in society and becoming symbols of encouragement for women.



Aranmare Akita

Sports:Basketball Since:2015 Training Base: Akita-shi, Akita

League: W League (Women's Japan Basketball League) 13th in regular season (2023-2024)



Aranmare Yamagata

Sports:Volleyball Since:2015 Training Base: Sakata-shi, Yamagata

League: SV.LEAGUE WOMEN 12th in regular season (2023-2024)



Aranmare Toyama

Sports:Handball Since:2016 Training Base: Imizu-shi, Toyama

League: Japan Handball League

4th in regular season (2023-2024) 4th in playoff games. (two years

Prestige International Aranmare are women's sports teams that contribute to local communities through corporate sports activities.

Aranmare Official Web Site www.aranmare.jp

GLOBAL NETWORK Akita/Yokote/Nikaho/Katagami wate Niigata Yamagata/Tsuruoka Los Angeles Mexico City

International Subsidiaries

Americas • Europe

PRESTIGE INTERNATIONAL USA INC. Prestige Internacional do Brasil Ser. Int.Ltda. Prestige International UK Ltd. PRESTIGE INTERNACIONAL MÉXICO LTDA

Asia · Oceania

Prestige International (S) Pte Ltd P.I. PHILIPPINES. INC. JAPANESE HELP DESK INC. JHD MED-AID INC. PRESTIGE INTERNATIONAL CHINA CO., LTD. PRESTIGE INTERNATIONAL (THAILAND) CO., LTD. P.I.ASSISTANCE (THAILAND) CO., LTD. Prestige International (HK) Co., Limited. Prestige International (Taiwan) Co., Limited PRESTIGE INTERNATIONAL AUSTRALIA PTY LTD P.I.PRESTIGE INTERNATIONAL INDIA PRIVATE LIMITED P.I. PRESTIGE INTERNATIONAL (CAMBODIA) CO., LTD. P.I.MYANMAR PTF I IMITED PRESTIGE INTERNATIONAL (M) SDN.BHD. PRESTIGE INTERNATIONAL VIETNAM Co.,Ltd PI INSURANCE TECHNOLOGY SINGAPORE PTE. LTD.

Company Overview

Company Name Prestige International Inc. October 1986 Establishment Capital 1,601 million yen

2-4-1 Kojimachi, Chiyoda-ku, Tokyo 102-0083, Headquarters Address

Description of Business Business Process Outsourcing Service Automotive, Property, Global, Customer, Financial Guarantee, IT, Social

4.982 *consolidated Number of Employee 29 offices in 18 countries Locations www.prestigein.com

BPO Centers 9 locations in 5 prefectures Akita BPO Main Campus, Akita BPO Yokote Campus, (Domestic)

Akita BPO Nikaho Campus, Akita BPO Katagami Branch, Yamagata BPO Park, Yamagata BPO Park Tsuruoka Branch, Toyama BPO Town, Niigata BPO Uonuma Terrace, Iwate BPO Ichinoseki Branch

Domestic Subsidiaries

Prestige Core Solution inc.

Prestige Global Solution inc.

Prestige Humansolution Inc. Time Commerce Co., Ltd.

Premier Assist Inc.

Premier Assist Network Inc.

Entrust Inc.

Premier Life Inc.

Premier IT & Process Management Inc.

Premier X-Value Inc.

Premier Lotas Network Inc.

Premier Aid Inc.

Premier Insurance Partners Inc. Premier Insurance Solutions Inc.

PI EIS Insurance Technology Inc. PREMIER Bright Connect Inc.

Affiliated Companies

First Living Assistance Co., Ltd.

Board of Directors (as of June 26, 2024)

CEO Shinichi Tamagami Director Tateki Nakamura Director Haruna Sato Director (External) Toshiaki Seki Director (External) Izumi Takagi Director (External) Masayo Koeda Auditor (Full-time) Masaru Sugiyama Auditor (Full-time) Norio Yoshida Auditor (External) Katsuhiko Hara Auditor (External) Masaru Ono









